



Solution at a Glance

Deployment of an enterprise log management and reporting solution for the purpose of providing centralized log management, reporting, alerting, and archiving, while meeting compliance and corporate governance objectives.

Technology Deployed

- LogLogic LX 1000 pair



Data Storage and Business Continuity

Security

Horizon, Managed IT Services

IP Communications

Network Infrastructures

Business Systems Management

Help Desk "On-Demand"

Business Solutions

(ACTION, Microsoft Business Solutions, Oracle)

Technical Service and Support

IT Outsourcing

Training

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Company

The company, a global leader in advanced domain name registry services, provides complete back-office services for all registry management needs, from registration to resolution.

Founded in 2000, the company now has offices in several countries all around the world.

Challenge

The company was unable to manage syslog data from their multiple network devices and servers. Creating reports was time consuming and required custom scripting.

They had a need to:

- Centralize log shipping from Cisco VPN, Firewall, Foundry, Wndows servers, other vendors devices
- Be able to report on user activity, failed login attempts
- Be able to use a central log repository for operations and troubleshooting on a daily basis
- Gain valuable alerting/reporting
- Satisfy increased security and internal audit requirements

Solution

ESI proposed a solution using LogLogic, and integrated the solution into the client's environment. ESI provided also knowledge transfer and education.

The solution consisted of:

- Qualifying the customer needs and identify the solution to meet the needs
- Assisting with pre-sale evaluation and integration
- Knowledge transfer, training, assistance setting up the solution to gain value.

Result

In delivery of this solution, the customer was able to:

- View all logs from security and network devices in one central location
- Meet audit requirements
- Automate alerts for certain network conditions that may be indicative of malicious attacks
- Obtain Ad-hoc or automated reports on activity throughout the environment

About ESI Technologies

ESI Technologies is a leading mission critical infrastructure integrator and software solutions developer in Canada. ESI specializes in the development, integration and support of quality solutions that ensure the availability, security, management and performance of critical data, applications and networks. As well, ESI develops software solutions tailored to our client's specific business needs and offers integrated business management solutions such as Action, Microsoft Small Business and Oracle. ESI Technologies is headquartered in Montreal, with offices in Toronto and Quebec City.